

**2023/2024
LAKES GAS CO.
DELIVERY, SERVICE AND TANK REMOVAL FEES**

A five-business day advance notice is required for propane delivery; calling at 30% will provide this. If a five-day notice is not received the following charges may apply:

BULK/CYLINDER DELIVERY AND SERVICE SCHEDULE REQUESTED BY THE CUSTOMER:

NEXT WORK DAY DELIVERY SERVICE	\$100.00
SAME DAY DELIVERY SERVICE	\$200.00
AFTER HOURS/WEEKENDS/HOLIDAYS	\$350.00 (minimum)

Other service charges:

BASIC LABOR CHARGE	\$100.00/hr
LEAK TEST/OUT OF GAS AT THE TIME OF SERVICE	\$ 75.00
SPECIAL EQUIPMENT	\$100.00 (minimum)
TRUCK CHARGE	Up to \$ 15.00
TANK PUMP OUT CHARGE	\$100.00
TANK/CYLINDER PICK UP CHARGE	\$100.00

All special delivery/service charges are payable upon delivery and subject to change.

DEFINITIONS/EXPLANATIONS:

NEXT WORK DAY DELIVERY SERVICE: An order the customer requests that can be scheduled the next work day.

SAME DAY DELIVERY SERVICE: An order the customer requests during business hours to be scheduled for delivery that same day.

AFTER HOURS/WEEKENDS/HOLIDAYS: A delivery the customer ordered outside the regular business hours requested to be delivered as soon as possible.

REPEAT CUSTOMER REQUEST FOR AFTER HOURS/WEEKENDS/HOLIDAYS ALL DELIVERY AND SERVICE: Please be advised that repeat requests for after hours, weekend or holiday deliveries are subject to increased delivery fee amounts. To avoid delivery fees, please remember to check your tank frequently and place your order when your tank percentage is between 30-35%. If you qualify, we can also sign you up for our Autofill program or install a tank monitor. For more information on either of these programs, please click here.

LEAK TEST: Federal and State codes (2014 NFPA 58 Sec. 6.15.2) Immediately after the gas is turned on into a new system or into a system that has been initially restored after an interruption of service, the piping system shall be checked for leakage.

IF ACCESS TO THE BUILDING IS DENIED: Lakes gas will deliver propane and TURN THE TANK OFF. It will be up to the customer to call and order a Leak Test and Appliance Start Up or they may call a qualified technician to put the gas system back into service.

SPECIAL EQUIPMENT: Any additional equipment or assistance used to make a delivery outside the standard procedures. Such as but not limited to, using an additional 100' hose to deliver to a tank that requires a 2nd hose to reach the fill site.

TRUCK CHARGE: A fee applied for surcharges or delivery charges the transportation carrier adds to the cost of delivering propane gas to company storage.

TANK PUMP OUT: A fee charged to all ASME tanks larger than 124 gallon capacity removed from a location holding more than 5% gauge reading of propane gas. The tank must be pumped out to meet D.O.T. Transporting Regulation before being moved on the roadways.

TANK/CYLINDER PICK UP: A fee applied to any cylinder or ASME tank 124 gallons or smaller that is removed from a location that contains more than 25 gallons of propane.

100# CYLINDER REMOVAL: There are no refunds for the removal of cylinders.